

# Benjamin Munguriek Otim

Software Developer

## Contact

### Address

Kampala, Uganda

### Phone

0775773283

### E-mail

benjaminmunguriek@gmail.com

## Skills

Programming

Excellent

Project Management

Excellent

Technical design documentation

Excellent

Technical Support

Excellent

Network Troubleshooting

Excellent

Networking protocol expertise

Excellent

IP address structure

I love Innovation and am a hands-on Software Developer eager to collaborate with customers to find optimal solutions. Carefully customizes each product to user needs and budgets. Provides reliably actionable code and software assets for customers and internal data libraries.

## Work History

2021-01 -  
2021-07

### Software Developer

*Refactory , Kampala, Central*

- Learned software engineering process improvements and best practices.
- Developed ntuma project using javascript programming language frameworks nodejs for backend, react and react native for mobile.
- Assisted with design and development of ntuma projects.
- Wrote clean, clear and well-tested code for various projects.
- Met with product owner on weekly basis to provide detailed project report and milestone updates.
- Collaborated with other developers to identify and alleviate number of bugs and errors in software.

2019-10 -  
2020-08

### Networks and Instructional Engineer

*Global Auto Systems Ltd, Mbarara, South Western Uganda*

- Installed, Configured and Monitored Networks
- Deployed applications to production and Performed Quality Assurance Introduced DevOps Practices within the Company and became the DevOps Evangelist
- Conducted professional training for clients and Interns for the company
- Provided network support services for devices such as switches, routers and other hardware.
- Initiated and managed network test facilities to verify network hardness and resilience.
- Monitored network capacity and performance to diagnose and resolve complex network problems.
- Recommended options for disaster recovery, remote

Excellent

Infrastructure solutions

Excellent

access, network appliances, servers and directory services security.

2019-06 -  
2019-09

### **Business Support Assistant**

*World Food Program, Isingiro, South Western Uganda*

- Tasks Monitoring Cash Distribution, Data Collection, Community Mobilization
- Post Distribution Monitoring, Community Mobilization.
- Gathered, organized and input information into digital database.
- Collected, arranged and input information into the database system

2015-01 -  
2018-12

### **IT Consultant**

*Acres of Hope Uganda, Nebbi, North Western Uganda*

- Network Administration and General IT, Analyzing IT requirements
- Training staff on how to use the different computer systems
- Hired and trained a full-time system administrator for the organization.
- Created service level agreement for IT operational functions and help desk operations.
- Implemented and managed operating systems and software, security systems and intrusion detection systems.
- Developed and implemented policies, procedures, training and development for network resource administration, appropriate use and disaster recovery.
- Recommended and installed upgrades and helped businesses to plan for technology to match growth.

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## **Education**

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2020-09 -  
2021-12

### **No Degree: Refactory Catalyst Course in Software Development**

*Clarke International University - Kampala*

2014-08 -  
2018-10

### **Bachelor of Science: Computer Engineering**

*Mbarara University of Science And Technology -*

Mbarara

2014-02 -  
2014-07

## **No Degree: Cisco Certified Network Associate And IT Essential**

*Makerere University - Kampala*

2021-03 -  
Current

## **Master of Science: Data Communication And Software Engineering**

*Makerere University - Kampala*

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## **Certifications**

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2018-08	Cisco Certified Network Associate, Cisco, Expires 2023
2020-02	Cisco Certified Network Professional, Cisco, Expires 2023
2020-02	Cisco Certified Specialist Enterprise Core, Cisco, Expires 2023
2020-02	Cisco Certified Specialist Enterprise Advanced Infrastructure Implementation, Cisco, Expires 2023

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## **Interests**

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Nature and Adventure

Art

History

Augmented and Virtual Reality

Cloud and DevOps